Eskom	**Supplier Quality Management: List of Tender Returnables Documents**	Unique Identifier	**240-12248652**
		Revision	**7**
		Effective Date	**2022/01/26**
		Specification	**240-105658000**

Category 3 : Quality Requirements	**Deliverables to be evaluated indicator = 1**	

SECTION A : Quality Management System Requirements ISO 9001

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Objective evidence of documented QMS that is not certified but complies with ISO 9001

	Apply =1
#REF!	1
A.2 Quality Policy Approved by top management.	1
A.3 Quality Objectives Approved by top management.	1
A.4 Control of documented information (i.e. document and record control) Clause 7.5 of ISO 9001:2015	1
A.5 Documented information for Control of nonconforming outputs Clause 8.7 of ISO 9001:2015	1
A.6 Documented information for Nonconformity and Corrective action Clause 10.2 of ISO 9001:2015	1
A.7 Documented information for Internal audit Clause 9.2 of ISO 9001:2015	1
Section A Score Option 2	**7**

SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)

	Apply =1
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)	1
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)	1
Section B Score	**2**

SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698).

Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)

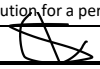
	Apply (Yes=1)
NB! Use 240-109253698 to Draft Contract/Project Quality Plan to demonstrate the systems that are in place to meet the requirements stated Sections 3.2-3.9 of the Scope of Work on 240-135089195	1
Section C Score	**1**

SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302)
QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005)

	Apply = 1
Use document 240-109253302 to draft an Inspection and Test Plan (ITP) or Quality Control Plan (QCP). The plan must reflect the records to be generated as evidence of compliance with the activities specified in Sections 3.2 to 3.9 of the Scope of Work on 240-135089195.	1
Section D Score	**1**

SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000)

Customer specific requirements & other standards and required can be listed and evaluated here

	Apply (Yes=1)
E.1 Form A is completed and signed.	1
E.2 Contract Related Risks (Operational Risks) and mitigation of those risks (exclude Safety Risks)	1
Section E Score	**2**

NAME OF ESKOM REPPRESENTATIVE	Sanele Mnisi
DATE ISSUED	11 June 2026
PROJECT: TENDER TITLE	Design, Supply, Delivery, Installation, Commissioning, Maintenance, Support and Training of an Operational Technology (OT) Security Information and Event Management (SIEM) Solution for a period of five (5) years
SIGNATURE